



Company:

For over 25 years, Stran has been developing strategic solutions for our client partners by offering customized branded merchandise and creative marketing services to meet the individual needs of our corporate customers. Stran is an entrepreneurial organization and a Top 40 Distributor. Stran's corporate headquarters is in Quincy, MA and is accessible by the MBTA via the Red Line. For more information on the company, visit www.stran.com

Stran and Company, Inc. is seeking an eCommerce Operations Associate to assist in helping the company to continue to enhance its eCommerce footprint and increase efficiencies while maximizing profitability.

Position: eCommerce Operations Associate. (Full Time) Stran is seeking an eCommerce Operations Associate to work in support of Stran's eCommerce initiatives to ensure that the company's eCommerce processes (inventory, order status, integrations, upgrades, etc.) and technology systems working in an efficient and effective manner so that customer satisfaction, accountability, usability, and scalability can be maximized. It will be your responsibility to support the current processes and current eCommerce systems, assist in managing projects related to new and existing eCommerce customer sites, and act as database manager as it pertains to eCommerce (product, warehouse, customer, inventory, order, etc.).

Reporting: This position will report to the Chief Technology Officer.

In this role, you will support the team in the following ways:

- Help to manage the day-to-day activities of the eCommerce platforms.
- Maintain quality look, functionality and feel of eCommerce product offerings for all of Stran's customers.
- Translate client pain points and needs into site features, offerings, and solutions.
- Analyze database to find and implement efficiencies.
- Work to keep and maintain consistency of procedures and setup for existing and future eCommerce sites.
- Implement, configure, test and document solutions that solve complex problems, both internally and for our clients.
- Help to evaluate and implement multi-source fulfillment channel integration from a range of eCommerce sites.
- Understand and troubleshoot third-party supplier software integrations (fulfillment locations, software companies, site development).
- Anticipate potential roadblocks with new and existing integrations.
- Set up and manage multiple eCommerce site projects simultaneously.
- Assist with other operational tasks as needed.

Desired Skill set:

- Strong communication skills (written and verbal) are a must
- Strong project management skills with the ability to analyze and implement change in conjunction with team goals.



- Ability to prioritize and multi-task in a fast paced environment, manage several projects simultaneously, meet deadlines and communicate potential conflicts and issues to manager.
- Ability to work independently as well as part of an extended, cross-functional team.
- Strong analytical skills with experience in troubleshooting, testing and recording effective processes.
- Competency in eCommerce solutions such as Magento, Shopify any Warehouse Management system such as nexTouch, and any other technology offerings such as Microsoft Office or industry specific business management software.
- Completion of a bachelor's degree at an accredited college or university or equivalent experience.
- Two plus years of eCommerce experience with B2B and/or B2C client sites or fulfillment.
- Magento experience a plus
- NetSuite experience a plus

Benefits: The Healthcare package we offer is Harvard Pilgrim Health Care under an HMO/PPO plan whereby the company contributes 65% of the monthly premium. Stran & Company, Inc. offers a Section 125 Flexible Spending Account, Dental, Group Life and Vision Insurance, Short-Term and Long-Term Disability. In addition, Stran offers Unlimited Paid Time Off and a generous holiday schedule each year. The company offers a Simple IRA savings plan with a company match of 3% of your annual salary – up to the legal maximum. You will be eligible for these benefits after completion of 3 months of full-time employment with Stran. If you work in our corporate office in Massachusetts, we have free on-site parking and offer a free on-site gym membership. We are conveniently located to the MBTA Red line with shuttle access. We have a cafeteria on-site with afterhours convenience. You will be provided a workstation, computer, and anything else deemed necessary to perform your job function.

Working hours will vary depending on office or remote work. Our office locations are Quincy Massachusetts and Warsaw Indiana. Candidates that will not be working in one of our offices and living in a different time zone must be willing to work specific hours to ensure overlap with the rest of the team.

Interested candidates should submit a resume and cover letter for consideration.

Stran Promotional Solutions | Stran.com

2 Heritage Drive, Suite 600 | Quincy, MA. 02171

Job Type: Full-Time